

1 Joint School District No. 2, Meridian

2
3 BOARD OF EDUCATION

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5 Series 200

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7 Policy Title Patron Grievances

Code No. 204.30

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10 Board members will encourage patrons to use the district's grievance process regarding complaints,
11 concerns, or challenges regarding a specific school or individual. All concerns, if presented to the
12 board directly, will be referred back to the building principal or superintendent's designee for
13 investigation.

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15 Under ordinary circumstances, patrons with complaints or grievances will attempt to directly resolve
16 problems at the lowest level possible and escalate them as appropriate. If satisfaction is not
17 achieved at this beginning level, then an appeal is to be made to the principal or the appropriate
18 director; the next appeal is to the superintendent or designee. The final appeal is to the board of
19 trustees. Complaints or charges brought to the board will only be those for which resolution has not
20 been achieved by the administration.

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38 Date of Revision:
39 08/13/01

Legal Reference: Code of Idaho
